ISD Network Operations Catalog of Service and Rates

STATE CAPITOL NETWORK ACCESS	Price and Service Description
	This service provides desktop access to any building in the capitol complex. Included in this service is: • Internet Access • Access to all relevant network resources defined by customer • Access to the State Mainframe • 24X7 Availability • Bulk Encryption if Requested • Hardware, software, and staff required to ensure the health and security of the network • Change Management This service provides desktop access to any building in the capitol complex.
100 MBPS Outlet	$10.95 Monthly
Gigabit Connection	Price Available Upon Request
Installation, not including materials	$69.00 per hour
CAMPUS FIBER	
Per Pair	$700.00 Monthly
Installation, not including materials	$500.00
This offering is fiber only, and is handled on a case by case basis	

NETWORK ACCESS STATEWIDE OR NON - CAMPUS	This service provides services from a remote site to any building in the capitol complex. Included in this service is: • Internet Access • Management of Monthly Invoices • Cisco Router service at every location • Access to all relevant network resources defined by customer • Access to the State Mainframe • 24X7 Availability • Bulk Encryption if Requested • Hardware, software, and staff required to ensure the health and security of the network • Change Management

State House Data Center Space	$25 per square foot annually
Metro Ethernet	
10 MBPS *	$800.00 Monthly
100 MBPS *	$1,300.00 Monthly
Installation	$500.00
Available only in Montgomery currently	
MPLS	
T-1 (Statewide)	$585.00 Monthly
56K (Statewide)	$300.00 Monthly
Installation	$500.00 Monthly
Fractional DS-3	
3 MBPS	$1,942.30 Monthly
6 MBPS	$1,963.50 Monthly
9 MBPS	$2,069.50 Monthly
12 MBPS	$2,122.49 Monthly
15 MBPS	$2,175.50 Monthly
18 MBPS	$2,228.50 Monthly
21 MBPS	$2,281.50 Monthly
24 MBPS	$2,334.50 Monthly
27 MBPS	$2,387.50 Monthly
30 MBPS	$2,440.50 Monthly
33 MBPS	$2,493.50 Monthly
Full DS-3	$2,546.50 Monthly
Installation	$800.00 Monthly
Additional Router Ports	Available on Request

Private Virtual Circuits	Available on Request
Committed Information Rate Circuit	Available on Request
Enhanced Service Level Agreements	Available on Request
COURTHOUSE NETWORK	
Primary Port	$250.00 Monthly
Secondary Port	$50.00 Monthly
Installation	$350.00
Remotely Managed Switches	
	This service is offered for agencies that don't have the staff or don't want to own data switches located around the state. Included in this service is: - All code upgrades - Configuration - All maintenance issues

Cisco	
Cisco 2950 – 12 Basic Switch	$15.00 Monthly
Installation	$300.00
Fiber Jumpers, etc	Varies
Cisco 2950 – 24 Basic Switch	$39.00 Monthly
Installation	300.00
Fiber Jumpers, etc	Varies
Cisco 3550 -24 Basic Switch	$51.00 Monthly
Installation	$300.00
Fiber Jumpers, etc	Varies
Cisco 3550-48 Basic Switch	$79.00 Monthly
Installation	$300.00
Fiber Jumper, etc	Varies
Cisco 3550 – 12G Basic Switch	$155.00 Monthly
Installation	$300.00
Fiber Jumpers, etc	Varies
Cisco 3560 24 10/100Mbps	$50.00 Monthly
Installation	$300.00
Fiber Jumpers, etc	Varies

Cisco 3560 24 10/100/1000Mbps	$80.00 Monthly
Installation	$300.00
Fiber Jumpers, etc	Varies
Catalyst 3560 48 10/100	$83.00 Monthly
Installation	$300.00
Fiber Jumpers, etc	Varies
Catalyst 3560 48 10/100/1000T	$133.00 Monthly
Installation	$300.00
Fiber Jumpers, etc	Varies
Cisco GE SFP,LC connector LX/LH transceiver	$17.00 Monthly
Installation	N/A
Cisco GE SFP, LC connector SX transceiver	$9.00 Monthly
Installation	N/A

Cisco 3560 SFP Interconnect Cable, 50cm	$5.00 Monthly
Installation	N/A
Cisco SX Module	$7.75 Monthly
Installation	N/A Monthly
Cisco LX Module	$9.00 Monthly
Installation	N/A
Gigabit Converter	$36.00 Monthly
Installation	N/A
3 Com	
Chassis Switch 7700 Series	$100.00
Installation	$750.00
Fiber Jumpers, etc	Varies
Work Group Switch 4400	$52.00
Installation	$300.00
Fiber Jumpers, etc	Varies
4400, 1000SX - 1000Base SX Module	$16.50
Installation	NC*

Fiber Jumpers, etc	Varies
*If included in full deployment	
REMOTE ACCESS SERVICES	
Dial Up Access	
	This Service provides access to users utilizing the dial up feature of their modem or computer. This service is considered "best effort." Included in this service is: • Internet Access • Mainframe Access • Access to other resources required by the user as required
1-24 Users	$19.95 Monthly
25-49 Users	$15.00 Monthly

50 plus Users	$10.00 Monthly
800 ISD Access (Dial Up Users)	$0.045/minute
Account Activation	
1 – 5 Accounts	$10.00
6-24 Users	$20.00
25-49 Users	$25.00
50 plus Users	$30.00
VPN Client Service	
Up to 56K	$14.00 Monthly
56K to 256K	$20.00 Monthly
256K to 768K	$28.00 Monthly
768K to T1	$35.00 Monthly
BellSouth Dial Internet Access	
	This service is standard dial up Internet service from BellSouth.
BellSouth Standard *Business Dial Standard Local Accounts: $15.60/month local access only in Bellsouth.net cities; no roaming. 3 Toll free network access number is provided for out of network usage and will be charged at $.045/min. ***NOTE*** The transmission rate will be governed by the quality of the originating line.*	$15.60 Monthly

BellSouth Roaming *Bellsouth Business Roaming Accounts: $25.50/month with 150 hours (9,000 minutes) of roaming monthly. Toll network access number is provided for out of network usage when local and GSP roaming numbers are not available. Toll usage will be billed at $.045/min. **NOTE** The transmission rate will be governed by the quality of the originating line.* 4	$25.50 Monthly
BellSouth 800 Dial for BellSouth Internet (Toll Access)	$0.045/minute
Extranet (Dedicated Access)	**EXTRANET Network Access:** This is a connection between a third party and the State of Alabama's network resources for the purpose of transacting business whether the connection is provided via a leased circuit or Internet
56K	$125.00 Monthly
56K to 256K	$145.00 Monthly

256K to 768K	$160.00 Monthly
T-1	$185.00 Monthly
Installation	$350.00
Extranet (Internet Access)	
56K	$300.00
T-1	$700.00
10 MBPS	$1,000.00
Technical Support	This Service provides support to users utilizing agency owned networks and agencies requesting adds moves or changes to ISD managed networks. Included in this service is: • Install additional data jacks • Relocating ISD equipment • Special requests requested by the user as required • Providing support for services outside the scope of this catalog
Data Technician	$69.00
Engineer	$75.00
Router Specialist	$75.00

Out-of-town travel expense/mile	$0.45

DSL/Internet Rates – State Contract

Speed Options	
3Mbps/384Kbps	$96/month
1.5Mbps/256Kbps	$85/month
256Kbps/128Kbps	$53.10/month
Equipment Required	
Modem: $100 -- For one PC.	One time charge, supplied by AT&T
Router: $150 – Has 4 port Ethernet switch and includes modem.	One time charge, supplied by AT&T.
Installation Options	
Professional installation of DSL service by AT&T technician:	$200 (Covers connection to two computers if router purchased)
Self-install using kit supplied with modem or router (included with equipment)	
Service Activation	
	Fee of $50 charged by AT&T for service activation
Telephone Line	
	1FB service is required for installation of the DSL service; line may be shared with fax or voice service. Existing 1FB line can be used if available.
1FB telephone line:	$42/month
Installation:	$10 (Does not include installation of wiring)

DSL/MPLS Rates – State Contract

Speed Options	
1.5Mbps/256Kbps	$325/month
3Mbps/384Kbps	$375/month
	Monthly charges include the cost of the telephone line which carries the data service.
Equipment Required	
Cisco router, provided and installed by ISD	
Installation Charges	
	Standard $500 installation fee.

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